

## Quality Policy Statement

To provide the highest quality CNC machined parts and assemblies to our customers' exacting requirements, both dimensionally and with regard to cleanliness while providing on time delivery and secure packaging.

The Management has a continuing commitment to:

- Machine components and operate processes to the highest possible standard in line with our customers' requirements, for on-time delivery, the aim of "defect prevention" and to strive towards the goal of zero defects.
- Continually improve our business processes to ensure that the company's vision of "complete customer satisfaction through partnership" is achieved.
- Improve process performance through continual investment and the use of proactive engineering solutions to manufacture quality into all machined components.
- Involve our people in driving improvement and cost reduction within our business, through listening, training and sharing.
- The prevention of injury and ill-health to employees and others who may be affected through our actions.
- Meet the aims described in this policy by effectively managing our business, in order to comply with the requirements of BS EN ISO 9001:2015 and any statutory and contractual obligations to which it subscribes, so far as is reasonably practicable.

Ritchie Precision will achieve these aims through establishing measurable objectives which shall be communicated throughout the organisation, to the different divisions and levels, within the company. These objectives will be reviewed at least annually to ensure they meet the strategic direction of the business. This demonstrates Ritchie Precision's commitment to being customer focused and in driving continual improvement to demonstrate the organisations commitment to quality, health, safety and the environment.

This policy statement is communicated to all employees, persons working under the control of the company and shall be made available to other interested parties on request.

It is the responsibility of all persons employed by or representing Ritchie Precision to be fully familiar with the contents of the management system policy and actively participate in meeting the objectives outlined within it.

R Fraser Clyde

Director

13<sup>th</sup> March 2024

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